WASTE RECYCLING HEALTH CHECK

With the development of doorstep collection services for waste recycling, Councils and Service Providers are expanding their operations to meet this demand and Government targets MCL Consultancy Ltd can offer a service review and health check on these services through examining the waste collection processes in order to develop best practise.

What are the issues?

- Do we understand the key differences between domestic waste collection and doorstep waste recycling?
- Are we getting the best from our service?
  - Are all our householders benefiting?
  - Are we making best use of our investment?
- Do we know how we are performing?
- Are our recycling services cost effective?

Where are the benefits?

- Performance measures - do the measures we use reflect the service provided?
- Operational processes - is the service operating efficiently?
- Productivity - where is our unproductive time?
- People - are we maximising the knowledge & potential of our field teams?
- Are we taking the waste out of waste services?

What WE can offer?

The service review and health check is carried out by experienced consultants, involving:

- Analysis of management and information processes, methodologies and decision making.
- Field based analysis of collection logistics and productivity.
- Performance report identifying issues and quantifying benefits
- One day facilitated feedback session with the management team

"MCL Consultancy Ltd provided assistance in the identification of opportunities for operational improvement in our waste recycling activities"
Judith Turner, Director of Operations, Waste Collection and Recycling, Onyx Sheffield Ltd

For further information on this service review and health check,
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